

From: [REDACTED]
To: [Batchelor, Emma A](mailto:EmmaA.Batchelor@wiltshire.gov.uk)
Subject: Tale of Spice Pewsey
Date: 18 December 2019 13:08:50
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Dear Emma

Thanks for your reply below, in response I can confirm the following which I hope helps:

I know that Tale of Spice has always been very firm when it comes to public nuisance and the prevention of crime and disorder. On the very rare occasion that I have seen any patrons of the restaurant causing any issues, the staff have always acted extremely professionally by firstly asking the customer to stop or risk having to leave. If the diner ignore the request from the staff, Josh and his team will then phone the police and hand over the matter to the relevant authority to ensure the matter is dealt with correctly and in a manner to ensure there is no distress to any other patrons.

I can assure you that there are so few, in fact absolutely minimal instances of trouble at The Tale of Spice. The restaurant is greatly respected by the entire community of Pewsey and therefore any issues of the above type are extremely few and far between.

With reference to public safety, the restaurant has all the required emergency exit signs, lighting and fire extinguishers and also has the ideal location of being directly opposite Pewsey Fire Station. Regarding food safety, if this is a concern, their food hygiene rating is clearly on display for all customers to see.

I hope this helps but please let me know if I can assist any further

Regards
Chris Stephens

From: "Batchelor, Emma A" <EmmaA.Batchelor@wiltshire.gov.uk>
Date: Tuesday, 17 December 2019 at 18:19:10
To: [REDACTED]
Subject: RE: The Tale of Spice Restaurant Pewsey

Thank you for your email, I can confirm this has been received.

If you would like the below email to be considered as a valid representation in support of Tale of Spice Pewsey and therefore heard at the Hearing we will require further information as to how Tale of Spice promote at least one of the licensing objectives. Which are:

- 1, Public Safety
- 2, Prevention of Public Nuisance
- 3, Prevention of Crime and Disorder
- 4, Prevention of Children from Harm

Consultation Ends Wednesday 18th December 2019.

From: [REDACTED]
To: [Batchelor, Emma A](#)
Subject: RE: Tale of Spice. 9 North St Pewsey and your ref AR32
Date: 18 December 2019 11:58:29
Attachments: [HEV_1557130079575.png](#)

Hello Emma

Thank you for your acknowledgment.

The Tale of Spice is an extremely well run establishment, in a generally quiet and peaceful area. There is little antisocial behaviour in this village.

Tale of Spice have always been very firm when it comes to public nuisance and prevention of crime and disorder. I have never seen any form of unruly behaviour outside of the restaurant nor any associated with it.

On the very rare occasion I have seen any diners causing an issue, (possibly only ever one occasion) the staff will ask them politely to stop or risk having to leave. Should the diners ignore this warning the restaurant would then phone the police and hand the matter over to the authorities, so that it is dealt with correctly.

That being said there are so few instances of trouble at Tale of Spice, I do not believe this happens very often, if at all.

The staff are mature and impeccable, and as such are able to control customers consumption of alcoholic beverages and their general behaviour well and with experience.

With reference to public safety, Tale of Spice has all the required emergency exit signs, lighting, fire extinguishers and also has the ideal location of being opposite Pewsey Fire station!

The local police station is next door to the fire station too.

Reference food safety, they have been inspected and have their food hygiene rating on display for patrons to see. The restaurant is quite small and spotlessly clean from a customer facing viewpoint. I never have a moments concern as to quality or cleanliness.

Josh (Jashim) and the team look out for the village and its inhabitants. When my children were younger teenagers, i used to say to them that if they were ever worried when walking about the village they should just pop in to see Josh. As i know that he and his team are trustworthy adults. He of course has my numbers. Josh is a family man with wife and daughters of his own, so naturally he cares.

In short, as i said the Tale of Spice is an asset to this community.

Regards.

simon

This email has been sent from my phone - for speed, so please excuse weird keystrokes due to clumsy fingers

From: [REDACTED]
To: [Batchelor, Emma A](#)
Subject: RE: Tale of Spice Pewsey
Date: 17 December 2019 21:04:18
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
Importance: High

Dear Emma,

Further to my previous email I would like to add the following comments in relation to your listed licensing objectives and from my own observations as a contractor and customer how Tale of Spice achieve these objectives You have asked me to comment on one of these but I have chosen to comment on three.

Protection of Children:

The Tale of Spice primary function is not related to the sale of alcohol and primarily serves as a restaurant providing food for consumption both on and off the premises. As such children do attend the premises.

- **Children must be accompanied by a responsible adult and are not allowed to dine alone.**
- **Alcohol is not served to any minor below legal age and those requesting alcohol who appear to be below the legal age are checked and must provide evidence of their age .**
- **Tale of Spice operate a family orientated restaurant and strongly discourage the use of bawdy behaviour or strong language.**
- **There is no entertainment on the premises.**
- **It is preferred that diners with children attend the restaurant early when possible.**

Prevention of Public Nuisance.

-
From my own observations I have can verify that the Tale of Spice actively seeks not to cause a public nuisance.

- The premises are well maintained from the outside and kept clean, to include the immediate pavement area and the side of the property .
- Waste materials are stored at the rear of the property away from public view and collected on a regular basis.
- No loud music is played on the premises.
- Windows are generally closed except when conditions don't allow to prevent noise from diners emanating into the street.
- Overcrowding does not occur and diners are limited to the number of tables available.
- The restaurant always closes at it designated time of 11.30 pm.
- Customers are always accompanied to the door and encouraged to leave quietly.
- Customers have some availability for parking near the restaurant but when parking is limited customers are directed to the nearest public car park (25 metres away).
- I have never seen a problem with litter in relation to this business.

Public Safety.

- The Tale of Spice does have a current food hygiene certificate rated 5
- The company does hold Public liability insurance.
- The Tale of spice does conform to current fire regulations .
- The premises are adequately lit.
- Exits are clearly shown.
- Floors are kept clear of obstacles and cleaned on a regular basis to prevent slipping.
- Hazardous area are sectioned of from the public (kitchen)
- There is a low level dining area for disabled clients who are unable to access the upper level.
- Toileting and hand washing facilities are available on both levels.
- Overcrowding is not permitted .
- The premises are well ventilated and heating is adequate.
- Staff are well presented with clean formal uniforms.

Prevention of Crime and Disorder.

I am not aware of any incident in the last 10 years regarding any disorder or crime in relation to Tale Of Spice I cannot comment on how this achieved By the Tale of Spice.

Yours sincerely,
For Wootton Woodland.

M.P.SHEEN

From: Batchelor, Emma A [mailto:EmmaA.Batchelor@wiltshire.gov.uk]

Sent: 17 December 2019 18:04

To: [REDACTED]

Subject: RE: Tale of Spice Pewsey

Thank you for your email, I can confirm this has been received.

If you would like the below email to be considered as a valid representation in support of Tale of Spice Pewsey and therefore heard at the Hearing we will require further information as to how Tale of Spice promote at least one of the licensing objectives. Which are:

- 1, Public Safety
- 2, Prevention of Public Nuisance
- 3, Prevention of Crime and Disorder
- 4, Prevention of Children from Harm

Consultation Ends Wednesday 18th December 2019.